

# RAW SUGAR *photography*

Dear Client,

I know there are plenty of photography options out there, and I am truly thankful and honored you have chosen me. There are several things I like to go over with my clients when booking a session so you know exactly what to expect.

- A \$100 non-refundable deposit is due at time of booking.
- I have set hours for outdoor sessions due to lighting conditions. Morning sessions will be between 7-9am, and evening sessions between 5-9pm, depending on time of year.
- Posed newborn sessions are scheduled weekday mornings at my studio. I do not shoot posed newborn sessions in the evening or weekends, or at clients' homes.
- For newborn sessions, I will put your due date on my calendar and then you will contact me within 48 hours of baby's arrival and we will get you scheduled within 2 weeks of his/her birth.
- I will be in touch a week before our session to discuss location and answer any questions.
- I do allow one reschedule, as I know life happens. Please just let me know as early as possible. I do not offer refunds for cancellations.
- Sessions will last anywhere from 30-90 minutes depending on the number of people and the kiddos' moods. Newborn sessions are the exception, they run 2-3 hours.
- I may post a preview of your session on social media, but it is not guaranteed. It will take up to 3 weeks to edit your images and deliver your gallery.
- You will have access to your online gallery for 7 days; images must be downloaded within that time frame. There is a \$25 fee to reload a gallery after it has expired.
- I offer digital images with a limited print release. I only permit clients to print up to size 8x10 through an outside printer. I offer prints at cost through my professional print shop up to size 11x14. I also offer various other sizes and products for sale through your online gallery if you do wish to order.
- Images from your session may be used by Raw Sugar Photography for marketing purposes both online and in print.

I look forward to creating something beautiful for you and your family.

*Shaindel Kramer*

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